MISSION STATEMENT
“Working with health and care professionals to provide specialist, individualised care to the dying person and those important to them in their own home.”

FEEDBACK
We welcome any suggestions that you have. You will be asked to submit your feedback of the service using iWantGreatCare. You can rate and review your care at http://nhft.iwgc.net and enter code 0960 or complete the paper version. We will use your feedback to ensure the continued development and improvement of our service.

Patient Advice and Liaison Service (PALS)

0800 917 8504
pals@nhft.nhs.uk

Hospice at Home Team
Cynthia Spencer Hospice
Manfield Health Campus
Kettering Road
Northampton
NN3 6NP
Telephone: 01604 678051
www.nhft.nhs.uk/spc

If you require this leaflet in other formats or languages please contact PALS: 0800 917 8504
Если Вы хотите быть информированы о других версиях или языках, пожалуйста, свяжитесь с PALs: 0800 917 8504

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We hope the following information will be helpful to you. If you have any questions, please ask a member of the nursing staff.

WHAT IS HOSPICE AT HOME?
The Northamptonshire Hospice at Home service is a countywide service covering the whole of Northamptonshire. The team works in partnership and collaboration with all health professionals involved in providing patient care and is based at Cynthia Spencer Hospice in Northampton.

As a team we want to involve patients and their loved ones with decisions relating to their care. For many patients, having the choice of deciding where they spend their final days is very important. Our Hospice at Home service enables patients who wish to remain in the comfort of their own home to die with dignity, surrounded by their loved ones.

WHAT DO THE NURSES HAVE ANY REQUIREMENTS?
This can be discussed at the beginning of the shift with the Hospice at Home nurse as times of shifts/patterns will vary.

WHAT DOES IT COST?
Northamptonshire Hospice at Home is an NHS service, provided free of charge.

HOW TO REFER TO HOSPICE AT HOME
Patients are referred primarily by a palliative care clinical nurse specialist, district nurse or GP. An introduction to the Hospice at Home team will be undertaken jointly between the district nurse and the Hospice at Home nurse, who work closely together. The district nurse will remain the key person responsible for co-ordinating patient care.