

**Council of Governors' Meeting: 16<sup>th</sup> November 2017**

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**Chief Executive's Report**

**1. Welcome and Introduction**

1.1 This paper provides an update to the Council of Governors on the current issues for the Trust. I will be happy to respond to questions Governors may have on these or any other issues.

**2. Performance & Governance**

2.1 The Trust continues to deliver its requirements under the Single Oversight Framework. The Trust is currently placed within Segment 1 within this framework.

2.2 The Council of Governors' Finance, Planning & Performance Sub Group continues to review the Trust's performance, including key operational targets.

**3. National Developments**

3.1 *New NHS Providers report - Public health: everyone's business?*

NHS Providers recently published the second report in their Provider Voices series, in which they gather the views of health and care leaders on a key theme facing the NHS. The topic this time was Public health: everyone's business? The report includes 12 interviews with NHS trust leaders, from the hospital, mental health and ambulance sectors, as well as academics, system leaders, local government representatives, and those with strategic responsibility for delivery and commissioning, to help gain a better understanding of NHS providers' role in shaping and delivering public health and care. They discuss issues such as promoting the public health role as we move towards accountable care, dealing with the challenges of constrained funding, harnessing digital technology, developing the role of the public health clinician and working to shape the wider determinants of health inequalities. The report can be viewed [here](#).

3.2 *CQC review of children and young people's mental health services*

The CQC has conducted a review of quality and access across the system of mental health services for children and young people. This report marks the first phase of that review, and summarises the current state of knowledge, the problems and challenges, and the effect of

these problems and challenges on children and young people and their families and carers. The report can be viewed [here](#).

### *3.3 Thriving at Work: the Stevenson/Farmer review of mental health and employers*

An independent review of mental health and employers by Lord Dennis Stevenson and Paul Farmer was published last month. The review looked into how employers can better support the mental health of all people currently in employment and those with mental health problems or poor well-being to remain in and thrive through work. The report can be viewed [here](#).

## **4. Local Developments**

### *4.1 Appointment of Director of Business Development*

I am pleased to announce that David Williams has recently joined the Trust as our new Director of Business Development. Prior to joining us David was a Director in NHS England's West Midlands Area Team. He was responsible for Primary Care and Public Health, NHS Emergency Planning and Health and Care System Development. He worked extensively with local NHS organisations, Local Authorities, GPs, federations, professional groups, and patients to improve services across the STP in his area. His most recent project has been to facilitate the Accountable Care System within Coventry and Warwickshire. His career history has included time in the voluntary sector, working for Her Majesty's Prison Service and in the NHS. I am sure you will join me in warmly welcome him to the Trust.

### *4.2 Trust highlighted in national report on inclusion*

NHFT has been included as a case study in NHS England's Inclusion report 2017. We are referenced alongside six other Trusts for the work we have undertaken to promote racial equality and eliminate discrimination. The report, which was published earlier in the year, brings together some of the best work taking place across the country to improve outcomes for staff and service users. We are set to find out later this month if we have won a coveted Global Equality and Diversity award after being nominated in the category which recognises outstanding research. The 'Moving Ahead' project was launched to address inequalities and improve mental health services for BME communities. The full NHS England report can be viewed [here](#).

### *4.3 Mental Health Transformation Board update*

The MH transformation board has had a refresh over the past few months and engaged with a wide range of stakeholders, service users and carers to understand how they believe services

can improve and the outcomes they would like to be achieved for the population of Northamptonshire. The board includes members from all stakeholders including patients, clinicians, commissioners, providers, NCC, the Police and the voluntary sector ensuring a fully integrated strategic approach to implementing transformation as a partnership in Northamptonshire. The board is developing the outcome framework to be delivered and will in the next couple of months decide the priorities and phasing of transformational change to ensure the outcomes agreed are met and measurable.

#### 4.4 *Friends and Family Test*

I was delighted to receive our Staff Friends and Family Test results for Q2 2017/18 and it is really good to see we have again improved in both questions: 82% of staff recommend the Trust as a place to receive care and 69% of staff recommend the Trust as a place to work. It is important we undertake these surveys as they provide us with regular and rich feedback throughout the year and our regulators use this and the staff survey to compare us with other similar trusts.

#### 4.5 *Freedom to Speak Up*

I am delighted to say that Matt Asbrey, our Freedom to Speak Up Guardian, has been invited to a national conference in October to talk about his role and how this works in NHFT. Following this, Dr Henrietta Hughes, the National Guardian for Freedom to Speak Up, will be visiting us in February next year to find out more about us and our services.

#### 4.6 *Health & Wellbeing Board*

I would like to say a huge thank you to Adam Smith and Richard Tweed from Mental Health Services who gave a presentation to the Health and Wellbeing Board recently. It is always great to hear about the range of service developments in crisis care, and in particular how The Warren has made a difference for our patients in their time of need.

#### 4.7 *Awards:*

4.7.1 *Trust Quality Awards Round 2:* I am delighted to share with you our winners from round two of the Trust's quality awards for 2017. Each of our winners have received their surprise presentation from a Director and been presented with their certificate and star pin badge. These presentations have been filmed and will be shared on the Trust's public website soon.

- NHS ambassador award – Ellie Boon, Performance Management Office
- Quality care award – Mandy Osborne, Community HCA, Rothwell District Nursing & Alison Hamilton, Health Visitor, Rushden

- Patient choice award – Jane Thorp, Speech and Language Therapy, Newland House
- Leadership award – Nicky Leah, District Nursing Team, Danetre Hospital, Daventry
- PRIDE award – Angie Rose, Patient environment manager, Forest Centre, St Mary's Hospital

4.7.2 *CIPD awards:* We attended the CIPD awards ceremony in late September for the work on our leadership matters programme. We didn't win the award but it was a good night for networking with others and learning about HR initiatives in other organisations

4.7.3 *HSJ Provider Trust of the Year award:* We have also been shortlisted for the HSJ Provider Trust of the Year award and have met with the judges so they can find out more about us. We will find out on 22 November at the award ceremony.

4.7.4 *Global Equality and Diversity Awards 2017:* The Trust has also been shortlisted for the Global Equality and Diversity Awards 2017 for the Research award category for the work on the Moving Ahead project. The awards event takes place on 30 November in London.

4.7.5 *Our Health Heroes Clinical Support Worker of the Year award:* I am delighted to announce that Steph Buswell from the children and young people's response team has won the Our Health Heroes Clinical Support Worker of the Year award for the East Midlands region. Steph will now be put forward for the national award (also in November).

4.7.6 *Fab Change week:* NHS staff across the country will shortly be making their pledges for Fab Change Week 2017. The week is run by the Fab Academy and runs from November 13 – 17. Pledges are being made in areas including service improvements, staff well-being, patient experience and patient safety. Two of our NHFT Teams have already been recognised by the Fab Academy after submitting examples of good work to them earlier in the year. The Trust's Children's Referral Management Centre (RMC) received a Penguin Award in September and is now through to the final for overall winners of the year, to be announced later this month (November). The CAMHS team have been shortlisted for the Mary Poppins award for their work in launching the CAMHS Live online system for 13-18 year-olds to find out how to get help with mental health concerns. The award is chosen by children and young people from all the shares on the Fab Stuff website and will also be announced at the ceremony at the O2 later this month.

4.7.7 *Pathway Innovation of the year*: The Breathing Space service in Northamptonshire has won the Pathway Innovation of the Year Award at the National Primary Care Awards. It is a great example of a transformational approach and partnership working between Northamptonshire Carers, Northampton General Hospital, Nene Clinical Commissioning Group, Coventry University and NHFT, and demonstrates how effectively statutory and voluntary sector partners can work together.

#### 4.8 *Shaping Our Future Together (SOFT) week*

It was great to see so many colleagues at the recent SOFT week events. I know some Governors attended during the week and I am pleased that John Turnbull will be sharing his reflections on the event elsewhere on the agenda. The SOFT week provided an important and timely opportunity to spend time together discussing how NHFT should move forward in the context of an ever-changing and also challenging environment. Thanks to all those who attended and to those who planned it so well. One of the highlights of the week was the keynote speaker sessions and we heard from a range of interesting and highly regarded presenters. A video which captures the key themes of the day and some of our feedback can be viewed [here](#).

## 5. **Recommendation**

5.1 The Council of Governors is asked to receive this report.

Angela Hillery, Chief Executive  
9<sup>th</sup> November 2017