

PHYSIOTHERAPY ATTENDANCE

Due to the high volume of patients requiring our services, and the time and money wasted by non-attendance, we are introducing strict arrangements for **Did Not Attend (DNA)** and **Unable To Attend (UTA)** appointments.

DID NOT ATTEND

A booked appointment:

You will be discharged from the service and a letter sent to your GP, this applies for both initial assessment and follow up appointments.

UNABLE TO ATTEND

1 x UTA - we will rebook you into another appointment on request

2 x UTA - we will rebook you into another appointment on request but you will be made aware that a subsequent UTA will result in discharge

3 x UTA - you will be discharged from our services and a letter will be sent to your GP.

We appreciate your understanding with these arrangements.

THANK YOU

**MAKING A
DIFFERENCE
FOR YOU,
WITH YOU**