

COUNCIL OF GOVERNORS – 13 JANUARY 2015

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QUALITY STRATEGY

PURPOSE AND OVERVIEW

1. REASONS FOR CONSIDERATION

- Quality is the foundation of everything we do and is therefore central to NHFT's strategy
- The authors wish to capture Governors' ideas/feedback on the emerging quality strategy

2. PREVIOUS CONSIDERATION OF REPORT BY BOARD COMMITTEE/EXECUTIVE TEAM/OTHER ORGANISATIONAL FORA

- NHFT's Executive Team have discussed and agreed the approach to strategic planning that is being used to develop NHFT's 2015/16 Annual Plan and Quality Strategy.

3. KEY HEADLINES/ISSUES

- In the NHS Next Stage Review (2008), Lord Ara Darzi defined the quality as care that is "clinically effective, personal and safe"
- The CQC expanded on this definition in defining five questions for assessing services:
 - Are they safe?
 - Are they effective?
 - Are they caring?
 - Are they responsive to people's needs?
 - Are they well led?
- The proposed approach to NHFT's quality strategy translates these five questions into a Quality Framework
- Quality improvement priorities are identified using the framework to show the areas in which NHFT intends to focus in 2015/16

4. RECOMMENDATION

- The Council of Governors is invited to contribute to the development of the Quality Strategy through a facilitated discussion at the meeting

5. AUTHOR

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6. PRESENTED BY

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