Providing the best care and patient experience is important to us. We regularly collect patient feedback about their experiences at CfN and we use this to ensure that our services continue to deliver the high quality of care and treatment that we are known for. Our patients tell us that their care at CfN is a positive and life-changing experience, so much so that many voluntarily go onto share their stories through social media and mental health public events as well as being active members of the CfN monthly support group.

“treatment was fully explained and carried out in a very friendly and organised way.”
“rTMS has taken away my depression, it has lifted the darkness and sadness that I have lived with for so long and has left me feeling hopeful and excited about the future. I wake up happy now.”

“My care was person centric as usual. All the staff are very reassuring and calming.”

“Staff very friendly and reassuring, also very encouraging in making me feel better and that this will make a difference in the long run. I have started to feel better.”

INSPIRATIONAL

My first trip was to Northampton for the official opening of the Centre for Neuromodulation. This Trust has just been rated as Outstanding by the CQC and you can see why. From the CEO and the Medical Director downwards the staff are exceptionally warm, enthusiastic and welcoming. I met patients whose lives have been changed by rTMS and was even able to try a little treatment myself...

Excerpt from Prof Wendy Burn’s blog on RCPSych website (24 September 2018)

IMPROVING PATIENTS’ QUALITY OF LIFE

Our work at the Centre of Neuromodulation has shown us that we have been able to significantly improve the quality of life of our patients. With reduced inpatient stays, reductions in medication(s) and fewer visits to their GP.

“I’ve spoken with Dr O’Neill Kerr today and am delighted to report that [the patient] has made significant steps towards recovery with his rTMS. [The patient and his wife] are making their own way home by train and will not require to be readmitted to [the hospital].”

“The team who delivered my rTMS treatment were outstanding, and very caring. My needs were always put first and the team would go out of their way to ensure that each treatment ran smoothly.”