

THE INVOLVEMENT TEAM

The Involvement Team are dedicated to supporting our patients, service users, carers and staff to participate in the planning and development of our services.

We will discuss with you the many different ways to get involved and help you choose something that suits your interests.

CONTACT US

Involvement Team

Telephone: 01536 452243

Mobile: 07787 294484

Email: involvement@nhft.nhs.uk



INVOLVEMENT

be the me that makes a difference



Northamptonshire Healthcare

NHS Foundation Trust

Front Block

St. Mary's Hospital

Kettering

NN15 7PW

Telephone: 01536 452243

www.nhft.nhs.uk



If you require this leaflet in other formats or languages please contact PALS: 0800 917 8504

এই লিফলেটটি যদি আপনার অন্য কোনো ফরম্যাটে বা ভাষায় প্রয়োজন হয়, তবে অনুগ্রহ করে

0800 917 8504 নম্বরে পালস এর সাথে যোগাযোগ করুন

Jeżeli są skrajutę norite gauti kitu formatu ar kalba, kreipkitės į PALS: 0800 917 8504

Jeżeli są Państwo zainteresowani otrzymaniem tych informacji w innym formacie lub języku, prosimy o kontakt z PALS pod numerem telefonu 0800 917 8504.

Dacă aveți nevoie de acest prospect în alte formate sau limbi, vă rugăm să contactați PALS: 0800 917 8504

Если Вы хотели бы получить данную брошюру на другом языке или в другом формате, просим обращаться в PALS (Информационная служба для пациентов) по 0800 917 8504.

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MAKING A
DIFFERENCE
FOR YOU,
WITH YOU

GETTING INVOLVED

Involvement is about everyone using their life skills, knowledge, own lived experience and time to influence how services are planned, delivered, developed and evaluated.

Involvement through public engagement and co-production ensures that experiences are valued and lessons learned and supports NHFT's PRIDE values of putting people first, respect, dedication to equality, diversity and inclusion.

WHAT TYPES OF INVOLVEMENT OPPORTUNITIES ARE THERE?

- Service design
- Staff recruitment
- Patient experience groups
- Monitoring and evaluation
- Staff training
- New and active project groups
- Become an NHFT 'Trust member'
- Patient, service user and carer stories
- Become a volunteer
- Become a 'Governor'

WHAT WE ASK OF YOU

Because the opportunities to get involved are so varied, the Involvement Team or lead person will discuss with you what is required for each involvement opportunity. However, there are some general expectations about getting involved such as:

- Having regard for your own wellbeing and taking care of yourself when undertaking any involvement with or for the Trust
- Letting us know if you are not feeling well
- Taking responsibility for understanding and clarifying what the task expects of you
- Providing feedback on the activities you are involved in when requested
- Letting us know if things are not going the way you had hoped or if you have any concerns.



WHY GET INVOLVED?

Many patients, service users and carers who get involved feel their involvement assists them with their own wellbeing. Some enjoy the increase in self-confidence whilst others like meeting new people. For some, getting involved has enabled them to enjoy their experience of contributing to improved Trust services, gain useful skills that have led to employment, or being ready to move on with their life, or just having something different to do.

WHAT YOU CAN EXPECT FROM US

We recognise involvement plays a very important role in contributing to improving the patient and carer experience.

We seek to encourage people to become involved in activities regardless of gender, gender reassignment, sexual orientation, marital or family status, disability, age, race, colour, nationality, ethnic origin, creed or religion, faith or belief.