NEED TO ACCESS ONE OF THESE SERVICES?

DISTRICT / COMMUNITY NURSING TEAM, INTERMEDIATE CARE TEAM, FALLS TEAM OR SPECIALIST PALLIATIVE CARE

This leaflet provides information on how you can access the services mentioned above.

For patients, care home staff and carers.

📞 0300 777 0002 (option 1)
🌐 nhft.nhs.uk
NEED TO CONTACT US?

For Intermediate Care Team, District / Community Nursing Team, Falls Team or Specialist Palliative Care Team.

You can contact our services by calling 0300 777 0002 and pressing option 1 to speak to our team. This service is open between 8am and 11.30pm, 365 days a year.

When you call us you will hear a variety of options. Please listen carefully and press the options relevant to you and your needs.

Call 0300 777 0002

Option 1 - if you need a nurse

Option 2 to confirm if you are a patient, carer, relative or a care home member of staff
Option 1 – if your test is due within 24 hours

If you require something else please hold

Option 2 – for the palliative care or end of life care service

Option 3 – for nursing care for your bowels, a catheter or continence, wound care or a medication enquiry

Option 4 – for symptoms of an infection, a recent fall, worsening illness or a flare up of a chronic condition

Option 5 – for all other enquiries

If you require something else please hold