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Northamptonshire
Healthcare NHS
Foundation Trust



**Northamptonshire Healthcare
NHS Foundation Trust**
St Mary's Hospital
Kettering
NN15 7PW
Telephone: 0300 777 0002
www.nhft.nhs.uk

Inspected and rated

Outstanding ★



If you require this leaflet in other formats or languages please contact PALS: 0800 917 8504

এই লফিলেটেট যাদি আপনার অন্য কোনো ফরম্যাটে বা ভাষায় পুরয়োজন হয়, তবে অনুগ্রহ করে 0800 917 8504 নম্বরে পালস এর সাথে যোগাযোগ করুন

Jeżeli się Państwo zainteresowani otrzymaniem tych informacji w innym formacie lub języku,

Jeżeli są Państwo zainteresowani otrzymaniem tych informacji w innym formacie lub języku,

prosimy o kontakt z PALS pod numerem telefonu 0800 917 8504.

Dacă aveți nevoie de acest prospect în alte formate sau limbi, vă rugăm să contactați PALS: 0800 917 8504

Если Вы хотели бы получить данную брошюру на другом языке или в другом формате, просим обращаться в PALS (Информационная служба для пациентов) по 0800 917 8504.

NEED TO ACCESS ONE OF THESE SERVICES?

DISTRICT / COMMUNITY NURSING TEAM, INTERMEDIATE CARE TEAM, FALLS TEAM OR SPECIALIST PALLIATIVE CARE

This leaflet provides information on how you can access the services mentioned above.

For patients, care home staff and carers.

 **0300 777 0002 (option 1)**

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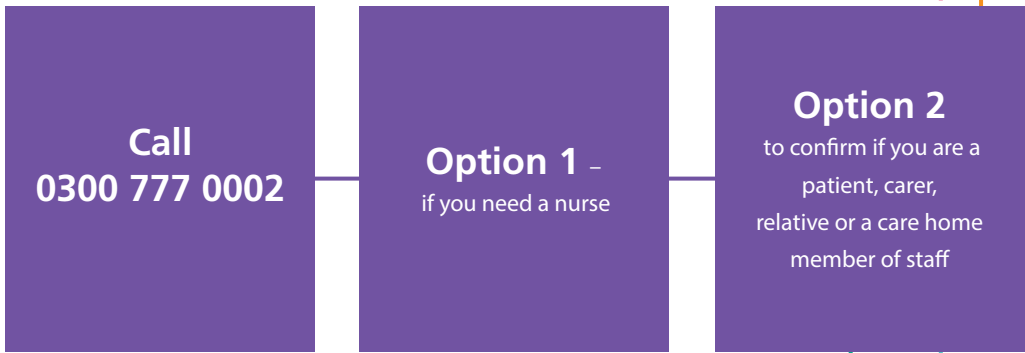
**MAKING A
DIFFERENCE
FOR YOU,
WITH YOU**

NEED TO CONTACT US?

For Intermediate Care Team, District / Community Nursing Team, Falls Team or Specialist Palliative Care Team.

You can contact our services by calling **0300 777 0002** and pressing option 1 to speak to our team. This service is open between 8am and 11.30pm, 365 days a year.

When you call us you will hear a variety of options. Please listen carefully and press the options relevant to you and your needs.



Option 1 – for information on blood, urine and other tests

Option 1 – if your test is due within 24 hours

If you require something else please hold

Option 2 – for the palliative care or end of life care service

Option 3 – for nursing care for your bowels, a catheter or continence, wound care or a medication enquiry

Option 1 – for catheter, bowels or continence

Option 2 – for wound care

Option 3 – if you have a question about your medication

Option 4 – for symptoms of an infection, a recent fall, worsening illness or a flare up of a chronic condition

Option 5 – for all other enquiries

Option 1 – for enquiries relating to a visit due within the next 24 hours

If you require something else please hold