

Council of Governors – 20 September 2018

Chief Executive's report to the Council of Governors

C1

Introduction

This paper provides an update to the Council of Governors on the current issues for the Trust. I will be happy to respond to questions Governors may have on these or any other issues.

Performance & Governance

Introduced in 2016, the Single Oversight Framework (SOF) monitors providers' performance and considers their support needs under five themes: quality of care, finance and use of resources, operational performance, strategic change and leadership and capability improvement. NHSI gives each organisation a rating ranging from 1 – maximum autonomy to 4 – special measures based on routine monitoring of the five themes. The Trust continues to deliver its requirements under the SOF. The Trust is currently placed within Segment 1 within this framework.

The Council of Governors' Finance, Planning & Performance Sub Group continues to review the Trust's performance, including key operational targets.

National Developments

Developing the long-term plan for the NHS

The NHS has been asked to set out a long-term plan for the future by the autumn, setting out its ambitions for improvement over the next decade, and the plans to meet them over the five years of the funding settlement. Working groups are currently being established to bring together local and national system leaders, partners and stakeholders to shape the final plan.

UK government's preparations for a 'no deal' scenario

On 23rd August the government published a number of documents which set out the preparations it is undertaking to plan for a possible 'no-deal' Brexit scenario, including 25 technical notices and letters from the Secretary of State for Health and Social Care with 'no deal' guidance. The letters can be found [here](#).

Local Developments

CQC Inspection

Following our CQC inspection, I am pleased to confirm that the Trust was rated OUTSTANDING by the CQC following the routine inspection in June 2018 and the first Well-led inspection in July 2018. The Trust has been rated as Outstanding because of dedicated and compassionate staff who always made a positive difference to each other, patients, service users and carers. The CQC was impressed by the way all staff embraced and modelled the Trust's values, as well as the strength and depth of leadership at the Trust, and the CQC report was glowing with fantastic feedback on what is provided each day across the Trust. From the ratings within the five CQC domains, the Trust received Good for Safe, Effective and Responsive with Outstanding for Caring and Well-led, as shown in the chart overleaf. Of course I am delighted with the overall rating of Outstanding for NHFT, but particularly proud of receiving Outstanding for Well-led considering this was our first CQC inspection in this area.

Ratings for the whole trust

Safe	Effective	Caring	Responsive	Well-led	Overall
Good ↑ Aug 2018	Good ↔ Aug 2018	Outstanding ↔ Aug 2018	Good ↔ Aug 2018	Outstanding ↑ Aug 2018	Outstanding ↑ Aug 2018

The rating for well-led is based on our inspection at trust level, taking into account what we found in individual services. Ratings for other key questions are from combining ratings for services and using our professional judgement.

Key to tables					
Ratings	Not rated	Inadequate	Requires Improvement	Good	Outstanding
Rating change since last inspection	Same	Up one rating	Up two ratings	Down one rating	Down two ratings
Symbol *	↔	↑	↑↑	↓	↓↓
Month Year = Date last rating published					

CQC Local System Review report

The CQC has recently completed a programme of targeted local system reviews in local authority areas, and the CQC Local System Review report has now been published and can be viewed [here](#). An action plan is being developed by the system and it is proposed that the Trust's Quality & Governance Committee will have oversight of both the system's response to the report and the implementation of the action plan.

Northamptonshire Health & Wellbeing Board: Progress against desired/designated outcomes

At its July 2018 meeting, the Northamptonshire Health & Wellbeing Board (HWBB) reviewed the 'Progress against desired/designated outcomes' template that has been populated by the partners and is designed to collate details of how the activities of the partner organisations map against the HWBB's strategic priorities. The document can be viewed [here](#).

New Accountable Officer for Nene and Corby CCGs

Corby and Nene CCGs have been working on aligning commissioning functions and creating a single executive team for over a year. As part of the CCGs working together, in May a post was advertised for a joint accountable officer. A unanimous decision of the panel to nominate Toby Sanders as the joint Accountable Officer has now been formally approved by NHS England Chief Executive Simon Stevens. Toby Sanders has been appointed as joint Accountable Officer for Nene and Corby CCGs and the Trust is looking forward to working with him later this year.

Northamptonshire All Age Autism Strategy

Northamptonshire County Council, Corby CCG and Nene CCG are consulting on a draft Northamptonshire All Age Autism Strategy, which has been written by a mixed group of people in a steering group those with autism, family members and carers. The draft explores how different local organisations in Northamptonshire will work together to support autistic people of all ages in a much better way throughout their lives.

Director of Public Health: Annual Report 2017/18

The Director of Public Health has published their annual report for 2017/18, covering the changing profile of Northamptonshire's health, protection from infectious disease, environmental hazards and societal risks. The full report can be found [here](#).

Recent events:

Leadership Matters

The Trust held a Leadership Matters event on 18 July at Wicksteed Park, Kettering. with over 400 staff attending the day focussing on health and wellbeing. Two keynote speakers attended the event: Vanessa King from Action for Happiness talked about the 10 keys to happier living, and Sally Gunnell OBE who spoke about her journey in winning an Olympic gold medal and setting personal goals. There was also the opportunity to try different activity taster sessions from Clubbercise to Salsa, Pilates to Tai-Chi, walking groups to sleep wellbeing.

Freedom to Speak Up

Dr Henrietta Hughes, the National Freedom to Speak Up Guardian, visited the Trust in July. During her visit she met with the Trust's Freedom to Speak Up Guardian, Matt Asbrey, members of the Executive board and some of the Trust's new champions. Henrietta also visited some of the wards at Berrywood hospital and commented positively on how NHFT is working to make speaking up business as usual through our strategy, our work on equality and inclusion and our Staff engagement plan; Let's Talk.

Health Expo

In July I was also pleased to attend the health expo in Northampton town centre by the BME community, where I was invited to participate in the health stations along with the Mayor of Northampton.

House of Lords

I also joined Andrew Lewer MP and CQC leaders at the House of Lords on 19 July to discuss the CQC place based review report and the health and care challenges this presents within our county.

NHS Employers and Partnership Diversity and Inclusion Partner Programme

Paul Deemer, Head of Equality, Diversity and Human Rights at NHS Employers and the lead for the Partnership Diversity and Inclusion Partner Programme, visited the Trust in August and met with key Trust diversity partners, to provide advice and support on how to integrate diversity and inclusion into organisational development and workforce strategies. The visit was also an opportunity to share the Trust's diversity successes and best practice.

Midlands and East Mental Health Workforce Conference

On the 6 September the Trust attended the Midlands and East Mental Health Workforce Conference and gave presentations on "Improving workforce supply - on the day recruitment" and "Culture and leadership - staff well-being, culture and 'Moving Ahead'"

Awards news:

Congratulations to Rebecca Goadsby for being shortlisted for student nurse of the year of the Royal College of Nursing annual award ceremony. Rebecca attended the award ceremony in London on 4 July.

I am pleased to confirm that the Trust's pilot on body worn cameras on mental health wards scooped the HSJ Patient Safety award for Best Product or Innovation in the public sector. In 2017, the Prevention and Management of Violence and Aggression (PMVA) team at the Trust trialled the use of body worn cameras as a way of keeping patients and staff safer. The reasons for the study included national concerns over abuse in care settings and evidence that police forces using them had seen significant reductions in both complaints against them and their use of force. The judges said they felt that "this winning project has 'dared to go to new places' and really demonstrated the remarkable individuals behind it. The huge potential for benefit in a Cinderella service made it an innovative winner and the empowering elements for both patients and staff particularly shone

through." This is a great achievement for the Trust as there were more than 800 entries this year from up and down the country. To be given this award is a huge honour and a testament to our culture of safety and our hardworking team.

I am delighted to announce that the Trust has also been shortlisted by the HSJ for the prestigious Provider of the Year category AND the Innovation in Mental Health category. You may remember we were shortlisted for the Provider of the Year category last year and we have been shortlisted again. This is fantastic news! I am also highly delighted that we have been shortlisted for Innovation in Mental Health category too for our work on the body worn cameras. As detailed above, this project won the HSJ patient safety award in July, so to be shortlisted again for a national award is a credit to the team and their work on this project.

I am also pleased to advise that the Trust's podiatry service has been shortlisted for a Northampton General Hospital Best Care Award. NHFT podiatrists work closely with the Vascular Surgeons at NGH to provide care for people with poor circulation in their feet. The number of people with diabetes in Northamptonshire has risen which means that wait times to see the vascular consultant have increased; therefore in May 2017 the clinical team and the CCG collaborated and were successful in bidding for NHS England Sustainability and Transformation Funding of £656k. This enabled the team to provide a weekly Rapid Access Vascular Clinic. NHFT podiatrists and a vascular consultant work side by side in the clinic assessing patients, referring for onsite scans, and deciding on interventions. The clinic is provided at both Kettering and Northampton General Hospitals so that patients have local access. As a result of their endeavours, the team has been nominated for a NGH Best Care Award on 28 September 2018. We will be following them with anticipation and wish them all the best for the awards event.

Recommendation

The Council of Governors is asked to receive and consider the contents of the report.

Angela Hillery
Chief Executive
11th September 2018